



Ref. No.

Date

Maynaguri College
The Internal Quality Assurance Cell (IQAC)
Non-Teaching staff Feedback Analysis Report: 2018-19

Report of the Coordinator

- **Introduction:** The Internal Quality Assurance Cell (IQAC) of Maynaguri College routinely solicits input from its various stakeholders. Thus, feedback from Non-teaching Staff for the academic year 2018–2019 was obtained through a set of questionnaire. Total 24 responses were received. The purpose of this feedback was to get an understanding of what Non-teaching Staff viewed about the improvement of the College.
- **Mechanism:** Respondents were requested to choose their correct option on the basis of question on a point of i to v or i to iv or i to ii in which the feedback has analyzed in % scale. Name, designation and departments of the respondents were not collected in order to maintain anonymity.
- **Response**

The numbers of responses against each point in a percentage (%) scale were found to be as follows:

Particular	i	ii	iii	iv	v
1. How long have you been associated with the college?	16.6	8.4	58.4	16.6	-
2. Does the college organize skill enhancement workshops for the non-teaching staff?	25.0	54.2	8.4	8.4	4.0
3. Do you think the college provides you with adequate opportunities for personal and professional growth?	50.0	46.0	0.0	4.0	-
4. Do you think the college practices a policy of transparency in its overall conduct with its non-teaching staff?	91.6	8.4	0.0	0.0	-
5. Have you ever experienced discrimination in any form?	4.0	96.0	-	-	-




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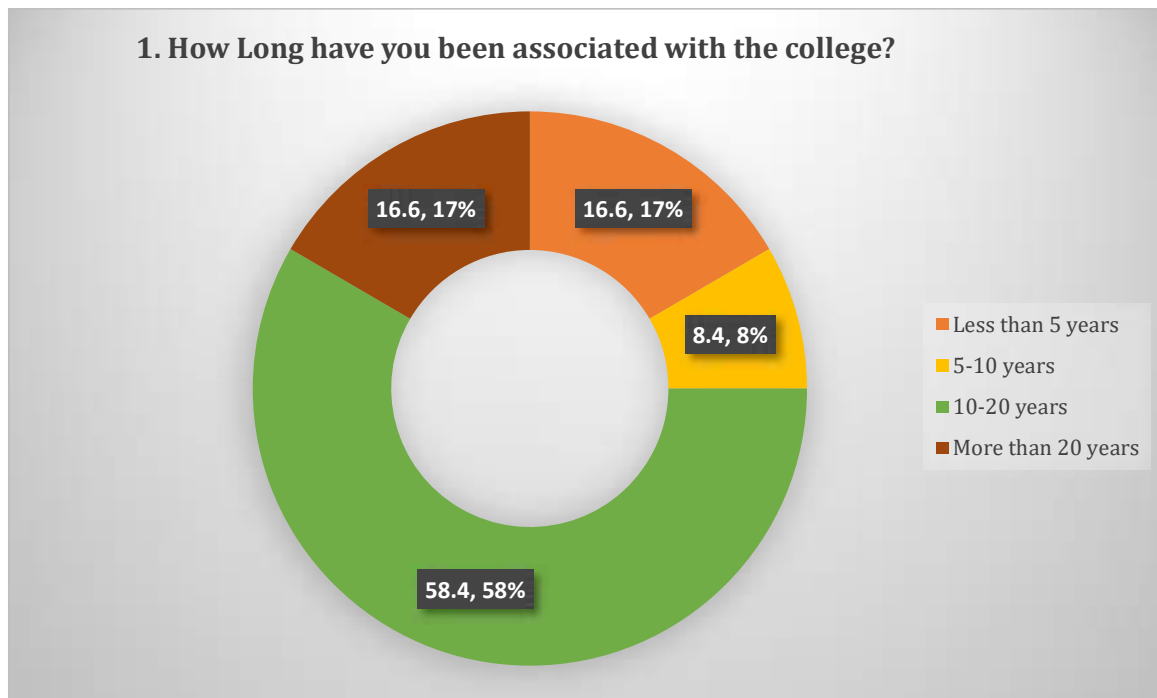


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- **Analysis:**

From the numbers of responses, the percentage of responses against each point in a 5-point scale was calculated:



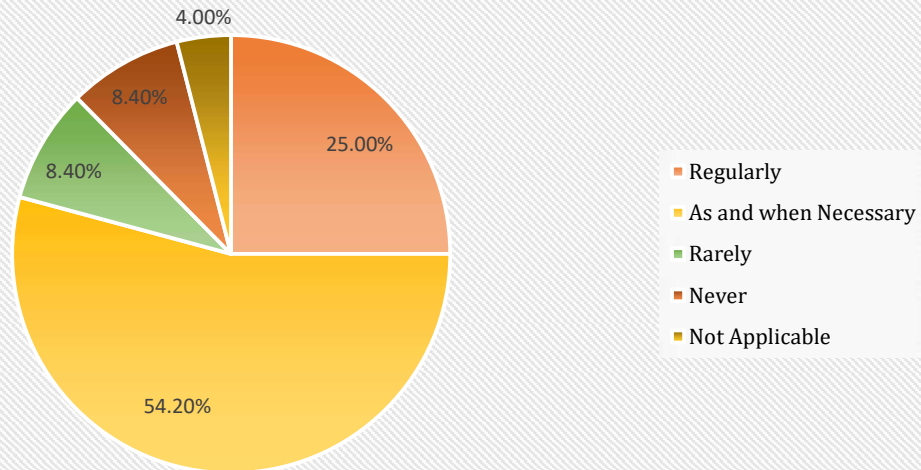

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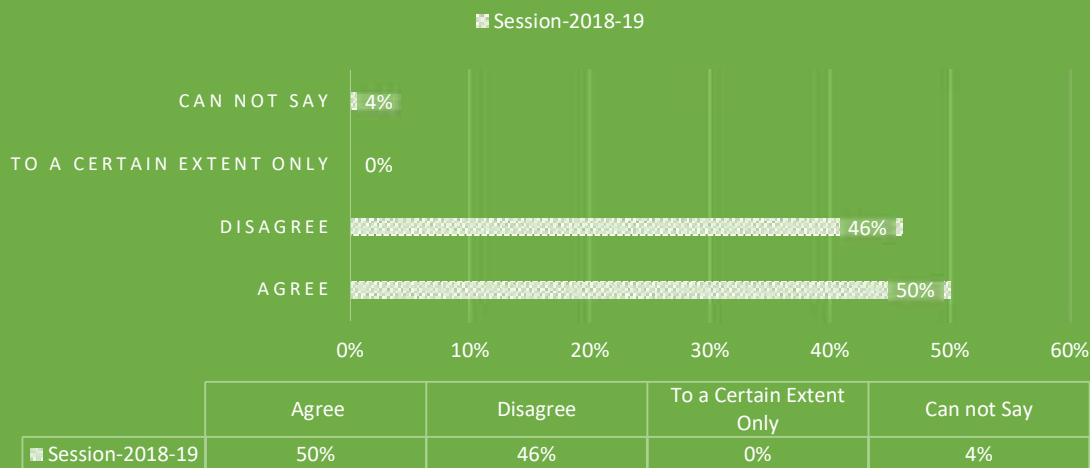
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2. Does the college organize skill enhancement workshops for the non-teaching staff?



3. DO YOU THINK THE COLLEGE PROVIDES YOU WITH ADEQUATE OPPORTUNITIES FOR PERSONAL AND PROFESSIONAL GROWTH?



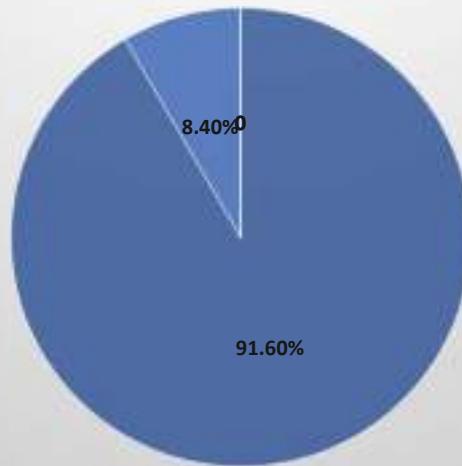
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4. Do you think the college practices a policy of transparency in its overall conduct with its non-teaching staff?



■ Agree ■ Disagree ■ To a certain extent only ■ Can't say



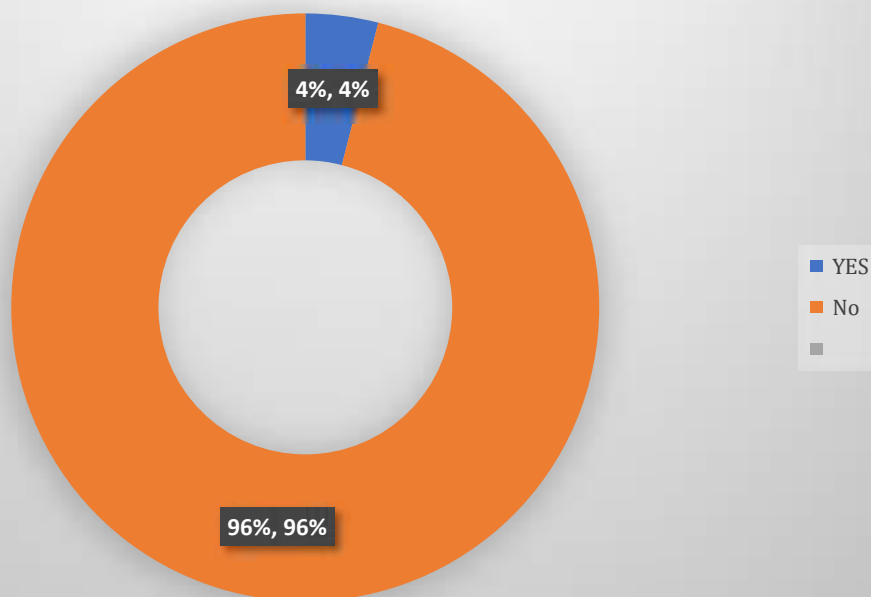

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5. Have you ever experienced discrimination in any form?



• **Suggestions:**

Summary of some of the important suggestions given by the non-teaching staffs:

- Unfenced areas of the college is required a boundary.
- One more bathroom is needed for female students.
- Renovation of the office room of the college is required.
- Need more spacious office room.
- Need more office staff.




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The Internal Quality Assurance Cell (IQAC)
Non-Teaching staff Feedback Analysis Report: 2019-20

Report of the Coordinator

- **Introduction:** The Internal Quality Assurance Cell (IQAC) of Maynaguri College routinely solicits input from its various stakeholders. Thus, feedback from Non-teaching Staff for the academic year 2019–2020 was obtained through a set of questionnaire. Total 24 responses were received. The purpose of this feedback was to get an understanding of what Non-teaching Staff viewed about the improvement of the College.
- **Mechanism:** Respondents were requested to choose their correct option on the basis of question on a point of i to v or i to iv or i to ii in which the feedback has analyzed in % scale. Name, designation and departments of the respondents were not collected in order to maintain anonymity.
- **Response**

The numbers of responses against each point in a percentage (%) scale were found to be as follows:

	i	ii	iii	iv	v
1. How long have you been associated with the college?	4.2	20.9	58.3	16.6	-
2. Does the college organize skill enhancement Workshops for the non-teaching staff?	25.0	54.2	8.4	8.4	4.0
3. Do you think the college provides you with adequate opportunities for personal and professional growth?	50.0	46.0	0.0	4.0	-
4. Do you think the college practices a policy of transparency in its overall conduct with its non-teaching staff?	91.6	8.4	0.0	0.0	-
5. Have you ever experienced discrimination in any form?	4.0	96.0	-	-	-




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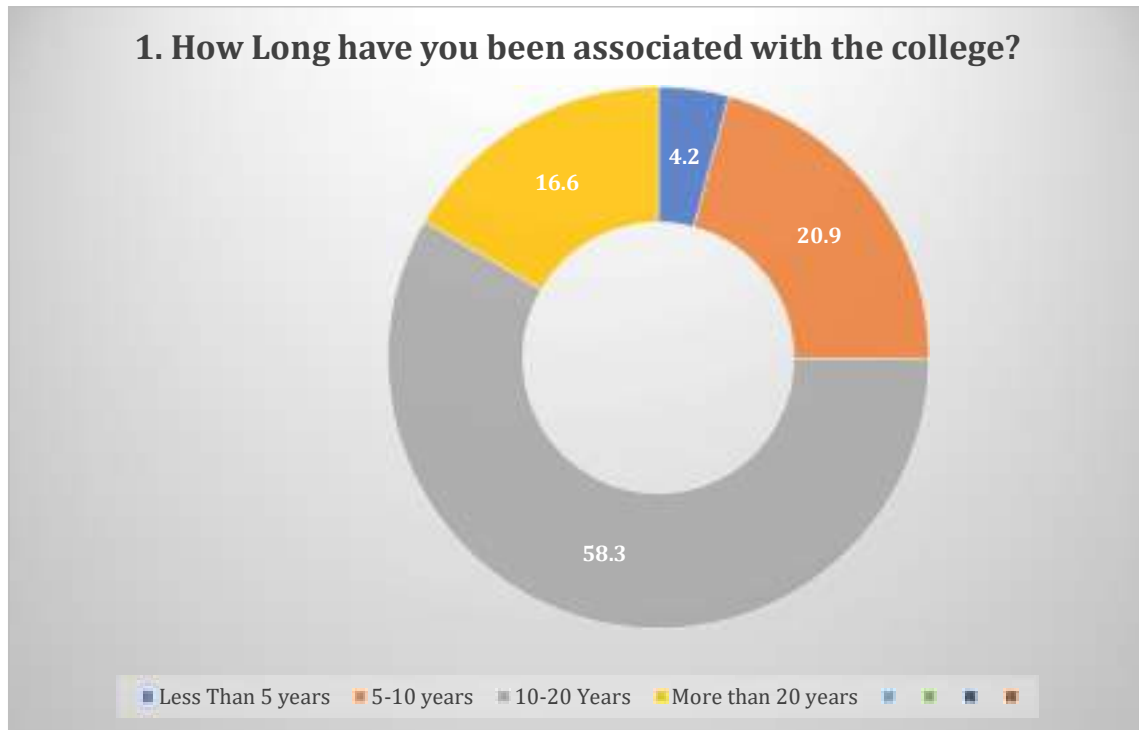


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• **Analysis:**

From the numbers of responses, the percentage of responses against each point in a 5-point scale was calculated:



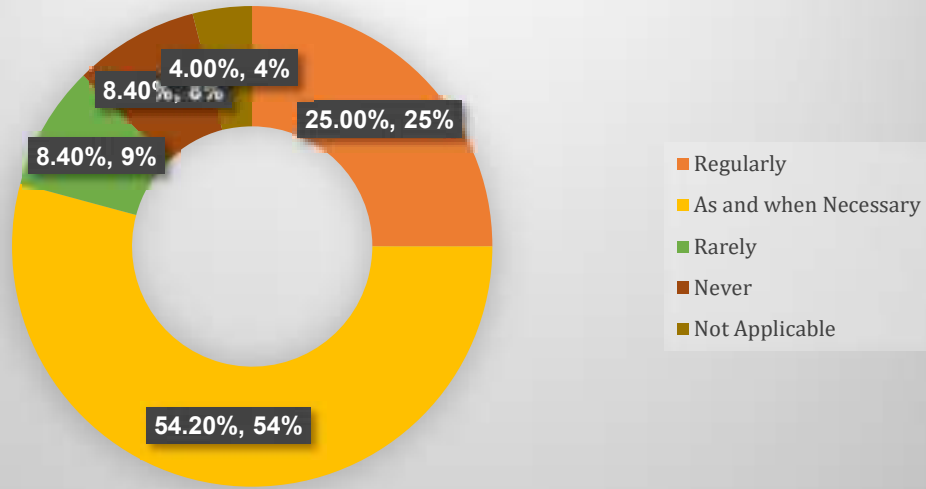

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2. Does the college organize skill enhancement workshops for the non-teaching staff?



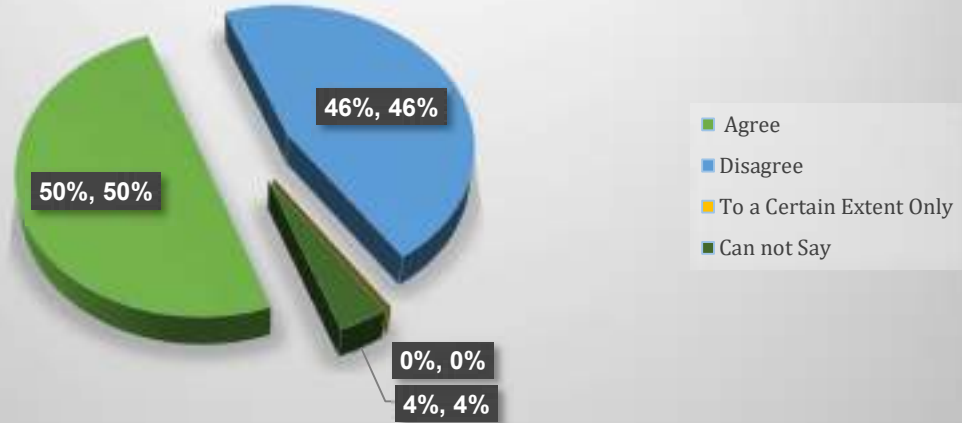

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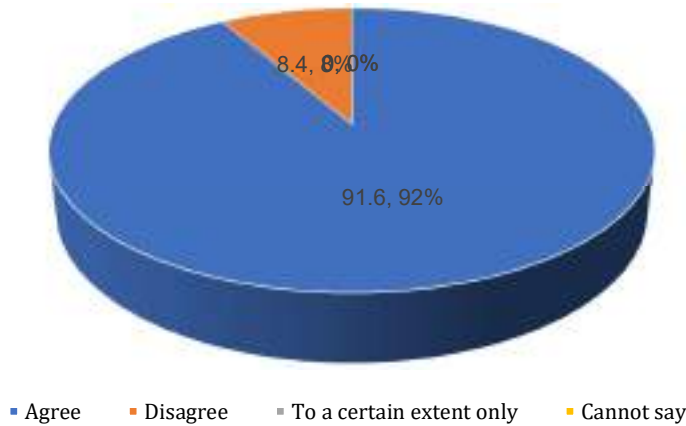
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3. Do you think the college provides you with adequate opportunities for personal and professional growth?



4. Do you think the college practices a policy of transparency in its overall conduct with its non-teaching staff?



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5. HAVE YOU EVER EXPERIENCED DISCRIMINATION IN ANY FORM?



- **When Non-teaching Staffs were asked to write any other suggestions, the following points were raised:**
- Staff training and development programs should be organized.
- Toilet facilities are poor and needs improvement (separate for Men and Women) for non – teaching staff.
- Provision of clean drinking water by installing Aqua guard purifier in the office.
- Internet services needs improvement such as Wi-Fi.
- Office layout and location is poor and caused inconvenience during issuing of forms mark sheets etc.




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Maynaguri College
The Internal Quality Assurance Cell (IQAC)
Non-Teaching staff Feedback Analysis Report: 2021-22

Report of the Coordinator

• **Introduction:**

The Internal Quality Assurance Cell (IQAC) of Maynaguri College routinely solicits input from its various stakeholders. Thus, feedback from Non-teaching Staff for the academic year 2021–2022 was obtained through a set of questionnaire. Total 24 responses were received. The purpose of this feedback was to get an understanding of what Non-teaching Staff viewed about the improvement of the College.

• **Mechanism**

Respondents were requested to choose their correct option on the basis of question on a point of i to v or i to iv or i to ii in which the feedback has analyzed in % scale. Name, designation and departments of the respondents were not collected in order to maintain anonymity.

• **Response**

The numbers of responses against each point in a percentage (%) scale were found to be as follows:

Particular	i	ii	iii	iv	v
1. How long have you been associated with the college?	0.0	20.8	62.5	16.7	-
2. Does the college organize skill enhancement Workshops for the non-teaching staff?	25.0	54.2	8.4	8.4	4.0
3. Do you think the college provides you with adequate Opportunities for personal and professional growth?	50.0	46.0	0.0	4.0	-
4. Do you think the college practices a policy of transparency in its overall conduct with its non-teaching Staff?	91.6	8.4	0.0	0.0	-




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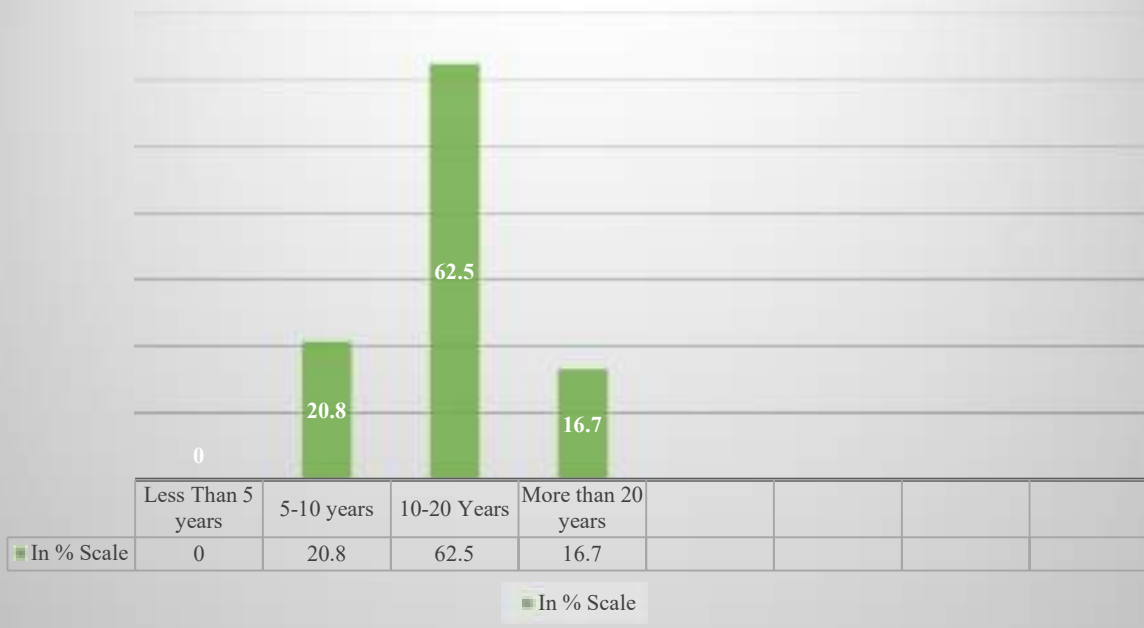


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5. Have you ever experienced discrimination in any Form?	4.0	96.0	-	-	-
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1. How Long have you been associated with the college?



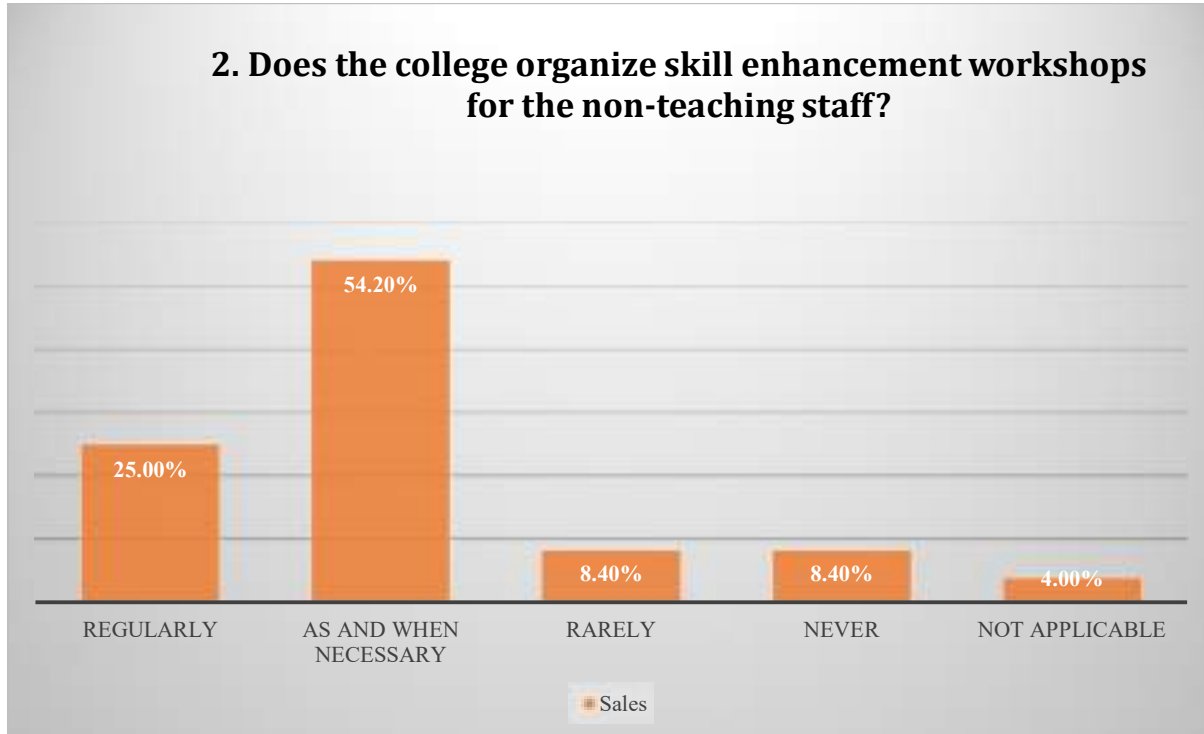
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2. Does the college organize skill enhancement workshops for the non-teaching staff?



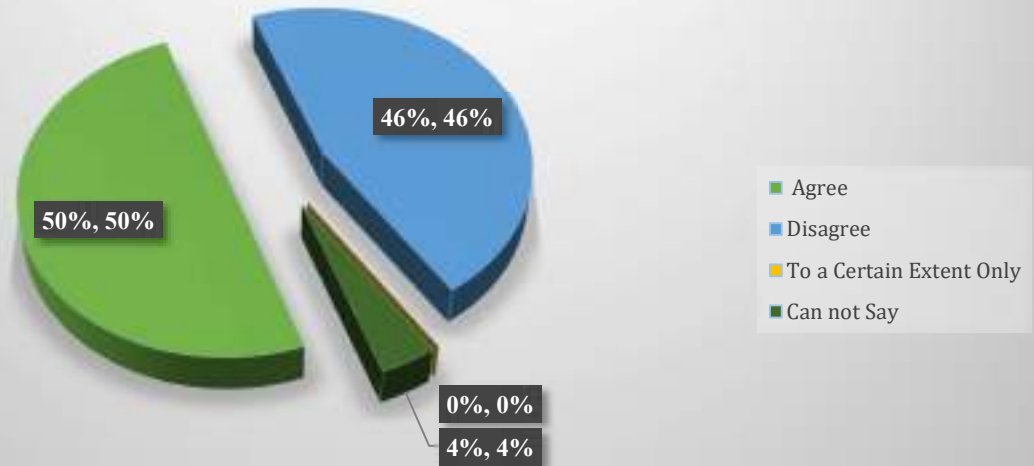

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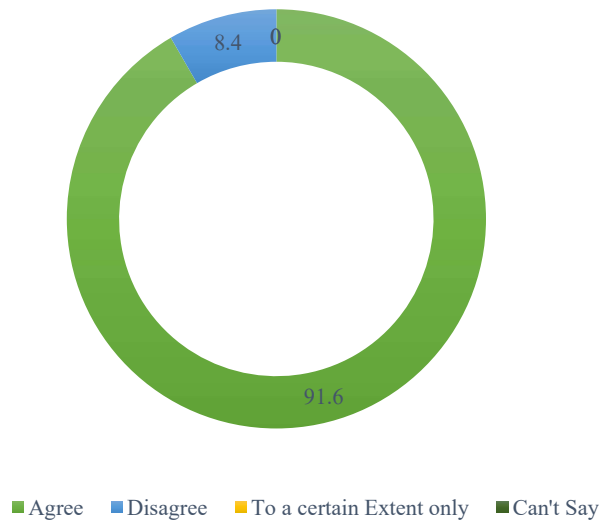
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3. Do you think the college provides you with adequate opportunities for personal and professional growth?



4. Do you think the college practices a policy of transparency in its overall conduct with its non-teaching staff?




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5. Have You Ever Experienced Discrimination In Any Form?



- **Suggestions:** Summary of some of the important suggestions given by the non-teaching staff :
- Require a college ambulance for emergency purpose.
- Need female office guard.




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Maynaguri College
The Internal Quality Assurance Cell (IQAC)
Non-Teaching staff Feedback Analysis Report: 2022-23

Report of the Coordinator

• **Introduction:**

The Internal Quality Assurance Cell (IQAC) of Maynaguri College routinely solicits input from its various stakeholders. Thus, feedback from Non-teaching Staff for the academic year 2022-2023 was obtained through a set of questionnaire. Total 24 responses were received. The purpose of this feedback was to get an understanding of what Non-teaching Staff viewed about the improvement of the College.

• **Mechanism**

Respondents were requested to choose their correct option on the basis of question on a point of i to v or i to iv or i to ii in which the feedback has analyzed in % scale. Name, designation and departments of the respondents were not collected in order to maintain anonymity.

• **Response**

The numbers of responses against each point in a percentage (%) scale were found to be as follows:

Particular	i	ii	iii	iv	v
1. How long have you been associated with the college?	0	20.8	62.5	16.7	-
2. Does the college organize skill enhancement workshops for the non-teaching staff?	25.0	54.2	8.4	8.4	4.0
3. Do you think the college provides you with adequate opportunities for personal and professional growth?	50.0	46.0	0.0	4.0	-
4. Do you think the college practices a policy of transparency in its overall conduct with its non-teaching staff?	91.6	08.4	0.0	0.0	-




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MAYNAGURI COLLEGE

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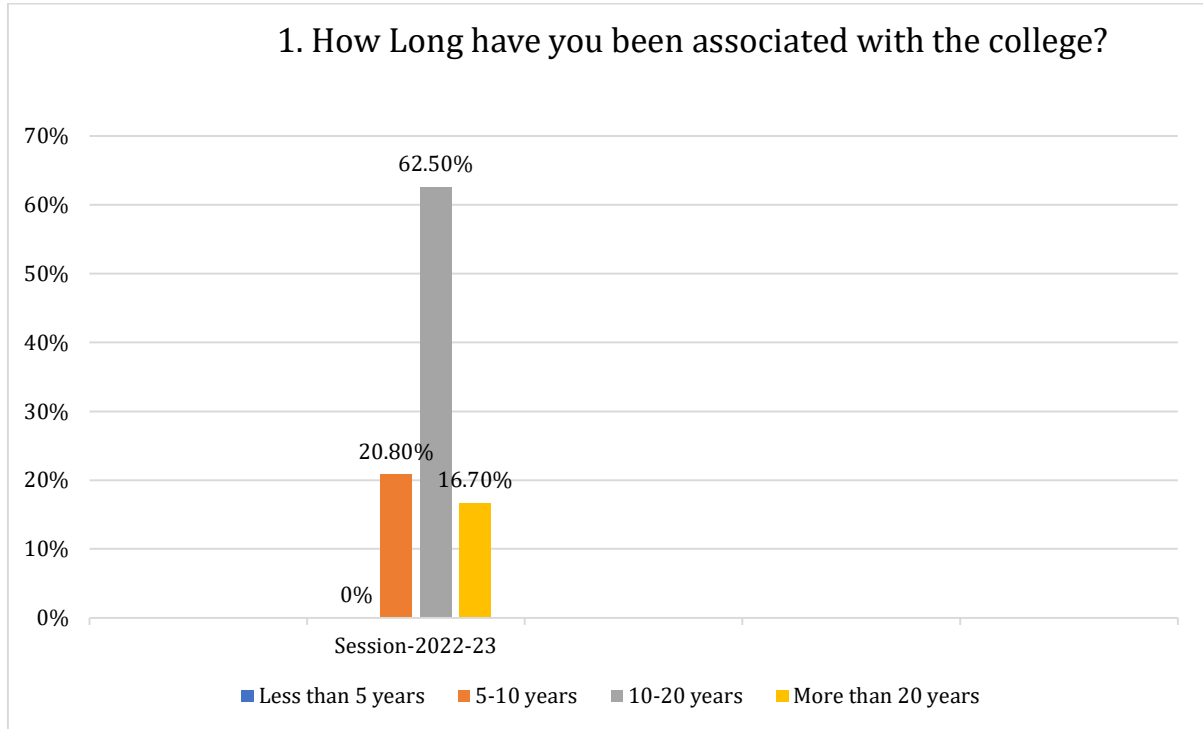
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5. Have you ever experienced discrimination in any form?	4.0	96.0	-	-	-
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1. How Long have you been associated with the college?




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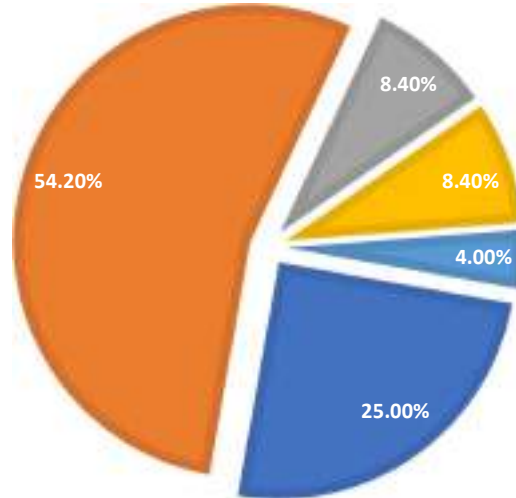


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2. Does the college organize skill enhancement workshops for the non-teaching staff?

■ Regularly ■ As and when Necessary ■ Rarely ■ Never ■ Not Applicable



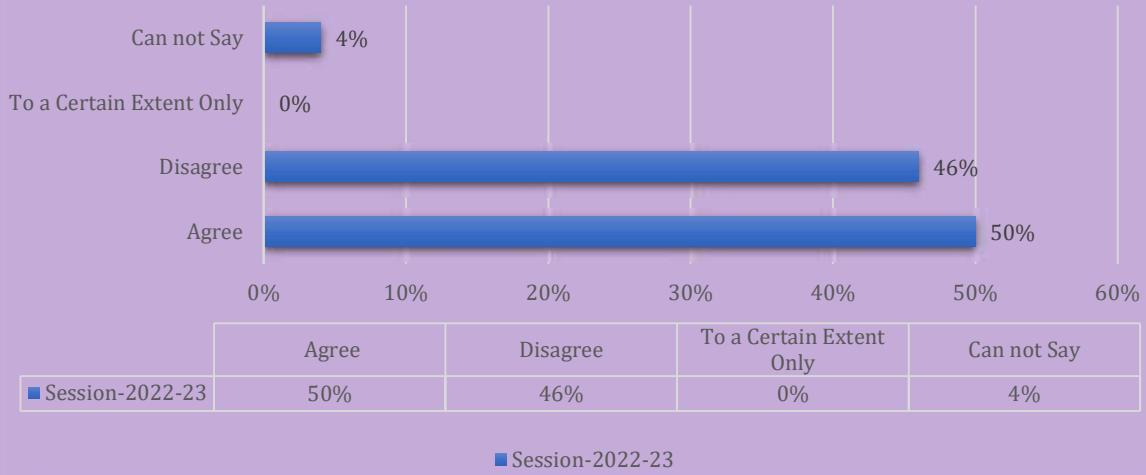

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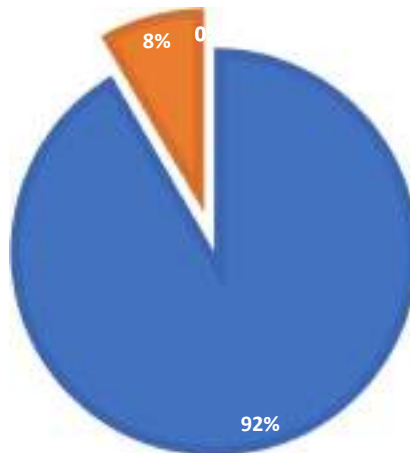
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3. Do you think the college provides you with adequate opportunities for personal and professional growth?



4. Do you think the college practices a policy of transparency in its overall conduct with its non-teaching staff?

■ Agree ■ Disagree ■ To a certain extent only ■ Can't say



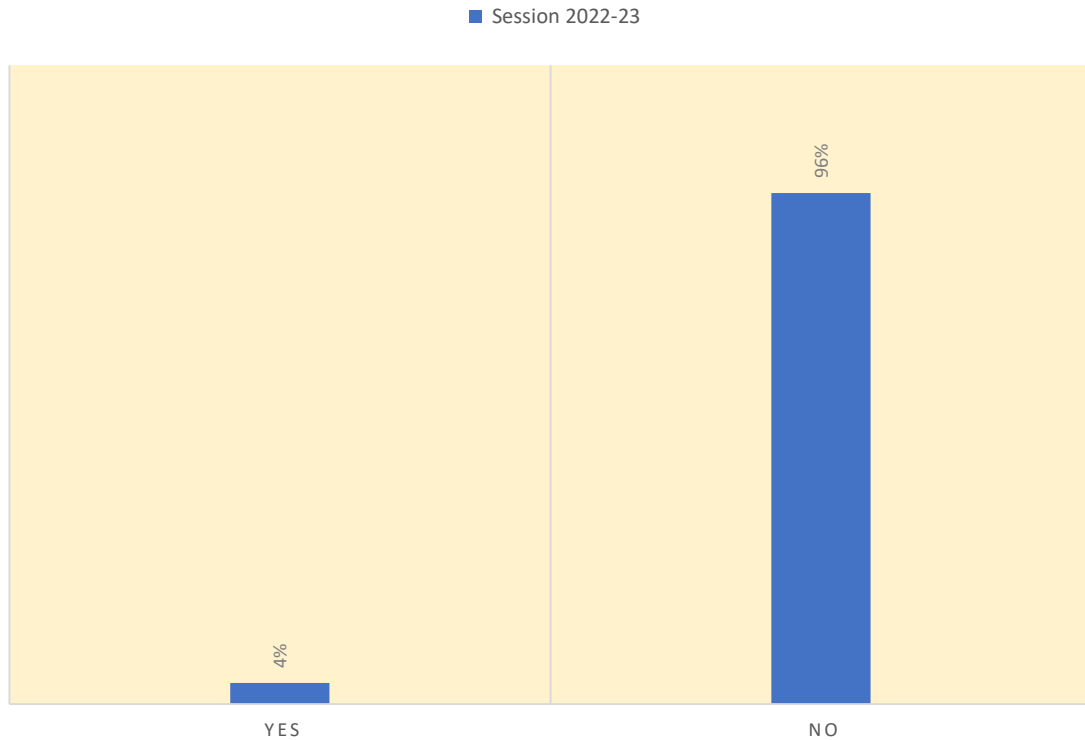

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5. Have you ever experienced discrimination in any form?



- **Suggestions:** Summary of some of the important suggestions given by the non – teaching staff :
- Staff training and development programs should be organized.
- Need regular maintenance of Aqua guard purifier of the college.
- Internet services needs improvement such as Wi-Fi.
- Office space should be expanded.
- Need separate refreshment room.




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